

Terms

jkdesigns.lk standard customer terms for the use of service is detailed below,

- 11 Characters per Sender ID (including spaces)
- 160 characters per Transactional SMS (English letters)
- 125 characters per Promotional SMS (English letters)
- 70 characters per Unicode SMS (Sinhala & Tamil letters)
- Sender ID approval time: 1 to 3 working dates
- Sender ID will be automatically deactivated, unless it uses for 3 months
- Inbox facility needs to be activated with monthly commitment
- Payment Mode: Upfront payment
- Monthly packages will be expired after 30 days
- Pay as go packages will be expired after 12 months

Declaration by the Account Holder *

The above mentioned Company / Proprietor requests jkdesigns.lk bulk SMS service, to terminate SMS to its customers with subjected to following conditions:

- Be liable for any complaint received from their customers due to receipt of SMS.
- Be responsible form messages sent via sms.jkdesigns.lk to other network customers.
- Guarantee that specific approval has been obtained fromthe customer to receive Notification SMSs.
- Be fully liable for any customer complaints related to them and will be forwarded the same to their customer care centre (email address / hotline) which is shared with jkdesigns.lk.

I hereby, declare that on behalf of(Company / Merchant name) above mentioned information are true and correct and will not be used for above sender ID/ Virtual Number for other than justification and I' m well aware of the TRCSL policy of Sri Lanka.

Account Holder(s) Signature(s) on Rubber Stamp

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Date